



case commons

Casebook®

Raising the Bar on Enterprise Case Management.

Casebook is the first cloud-based, commercial off-the-shelf (COTS) enterprise case management system to be deployed successfully—and in record time—for a state child welfare agency.

With modular support for both field and back-office operations, and flexible integration capabilities right out of the box, Casebook helps agencies hit the ground running, avoiding the tremendous cost and risk of traditional software development projects.

CCWIS-ready.

Casebook's sharp focus on data quality, analytics, open data exchange standards and a superb user experience is highly consistent with CCWIS. As a modular, enterprise-class solution, it can be blended with a legacy system or implemented as a standalone, CCWIS-ready solution.

A User Experience Second to None.

Winner of a coveted Code for America Technology Award as well as UX Magazine's International Design for Experience Award, Casebook is recognized across the human services field for its groundbreaking user interface.

With design input from industry leaders like IDEO, Casebook offers a contemporary, highly intuitive user experience instantly familiar to the new generation of social work professionals. Incorporating concepts from social media and packed with productivity aids, Casebook is Section 508-compliant and mobile ready, with its full feature set available on any phone or tablet.

Spanning the Social Service Enterprise.

Casebook spans the entire social service ecosystem, supporting Hotline/Intake, Investigation, Assessment, Eligibility, Case Planning, Placement, Referrals, Licensing, Forms, Federal Reporting, Research-influenced Analytics, Financials (via integration), Team Management and more.

RELATIONSHIPS

RELATIONSHIPS HOUSEHOLDS

Jane Marie Baker, 22 years old (DOB 10/5/1992)

- 4 people in Extended Family
- No people in Formal Supports
- No people in Informal Supports

Add Relationships

SUGGESTED RELATIONSHIPS (1 suggestion)

Click YES to create relationships or NO to dismiss them between the people below.

Are Jane Marie Baker and Rhiannon Baker parent and child? YES NO

EXTENDED FAMILY (4 people)

- Bonnie Rae Baker, 1 year old (DOB 10/13/2013)
Child — 10/13/2013 to present
Caregiver Child — Unknown to present
plus 5 relationships to other people
- Donald R Baker, 26 days old (DOB 5/1/2015)
Child — 5/1/2015 to present
Caregiver Child — Unknown to present
plus 2 relationships to other people
- Mark Baker, 29 yrs old (DOB 12/1/1975)
Spouse — Unknown to present
plus 3 relationships to other people
- Emmie Towne, 47 yrs old (DOB 4/30/1968)
Parent — 10/5/1992 to present
plus 1 relationships to other people

FORMAL SUPPORTS (0 people)

Jane has no one in her formal supports network. [Would you like to add some people now?](#)

INFORMAL SUPPORTS (0 people)

Jane has no one in her informal supports network. [Would you like to add some people now?](#)

Make Best Practices Second Nature.

Casebook is a best practices workhorse. From its innovative Family Network visualizer to its outcome dashboards, it keeps best practices front and center, giving workers all the tools they need to make sound decisions based on sound data. By prioritizing tasks based on evidence-influenced criteria, Casebook cuts through the clutter to keep everyone focused on the key activities that drive positive results.

It All Comes Down to Outcomes.

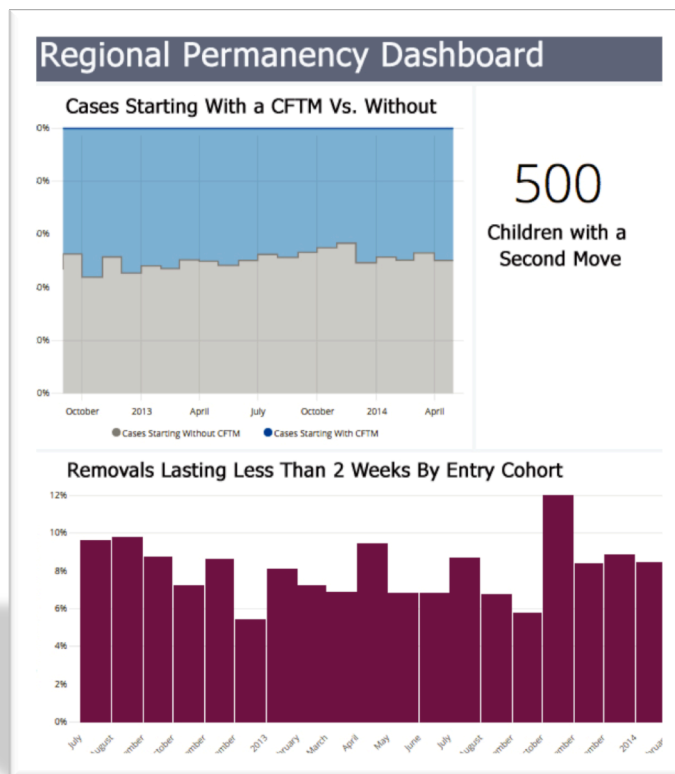
The ultimate measure of a child welfare agency's effectiveness is the degree to which it helps families and children achieve positive life outcomes. But how can you measure results effectively if your case management system was never designed to support data analytics?

Casebook has outcome reporting in its DNA. While it collects and organizes AFCARS, NCANDS and other federally required data, Casebook also tracks key, research-influenced indicators that can help agencies understand the true impact of their work.

Putting Data Quality First.

In keeping with CCWIS rules, data quality metrics are central to Casebook's analytics model. Casebook keeps a close eye on critical quality measures like data entry lag times, helping management develop and monitor a robust CCWIS data quality plan.

When combined with **Casebook Reporting Studio**, a next-generation workbench for visualizing complex patterns and trends in easy-to-understand ways, Casebook's underlying data model reflects a deep rethinking of the role information systems can play within a complex social service agency.



An Entirely New Kind of Partner.

Case Commons is an independent nonprofit with deep roots in the Annie E. Casey Foundation, a recognized authority on the welfare of American children and families. With no shareholders to answer to, our sole mission is to improve life outcomes for vulnerable children and families by putting the best possible technology in the hands of social service professionals.

Next Step? Let's Talk.

To find out how Case Commons and Casebook can help your agency excel, visit us on the web at www.casecommons.org or contact us directly at casecommons@casecommons.org.

